



DHL Tracking Tools.

A comprehensive range of options to bring you real-time service and information from anywhere, at any time.

In the know, wherever you are.

“What time did my shipment arrive?” “Has my package cleared customs?” “Who signed for it?”

In a dynamic and hectic business environment such as yours, having all the answers is key, wherever your business takes you.

DHL *TRACKING TOOLS* help you stay on top of your shipments at all times. A state-of-the-art network brings you the latest shipment information, in real time, direct to your desktop, laptop, mobile phone or handheld device.

And you can spread the benefits throughout your organisation – so that you or your sales representatives, service engineers and other mobile personnel can also provide the information that customers need.





Stay in touch in a way that suits you.

DHL *TRACKING TOOLS* are available to all DHL customers – regardless of how you booked or prepared the shipment.

There's a choice of seven, easy-to-use services to help you enhance your customer service while giving you, your colleagues and your customers, peace of mind.

Choose your most convenient way to keep in touch

- **FastTrack on www.dhl.com** – connect to our website, enter your air waybill number on the home page and track your shipment all the way to its destination. Or click on ► more tracking options to track up to 10 shipments at one time
- **DHL eTrack** – track using your email systems. Send us an email with up to 50 waybill numbers and we'll reply with their exact status, within minutes. Or, if you receive an e-mail with the air waybill number you want to track, just forward it as is to DHL and our system will automatically find it within the text and send you the reply
- **DHL Toolbar** – add DHL functionality to your Internet Explorer browser with a toolbar that lets you track your shipment in a single click. Just download the DHL Toolbar from www.dhl.com/eSolutions
- **DHL ExpressSMS** – use your mobile phone to track your shipment. Simply text us the air waybill number and we'll respond with the status within seconds. Then forward this to colleagues and customers to keep them in the know too
- **DHL ExpressWAP** – access DHL service information or track your shipment anywhere and at any time around the world from any WAP-enabled device
- **DHL iMode Services** – track your shipments with the convenience of an “always on” iMode-enabled device
- **DHL SpeedTracking** – follow the progress of up to five shipments at a time from any touch-tone phone, in an instant. Dial your local DHL Customer Service number and press 2 for DHL SpeedTracking service. You can also request confirmation by fax of shipment's status and notification of its arrival.



Real-time tracking info

Via PC, land line,
mobile phone or
handheld device

From web tracking to
instant sms notification

Anywhere, anytime

Seven options to suit
your tracking needs